COMMUNITY SUMMIT GP

2023

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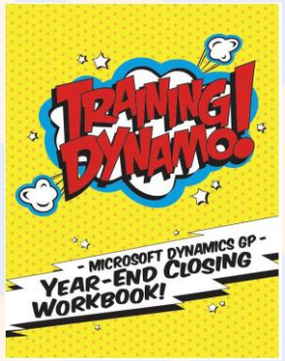
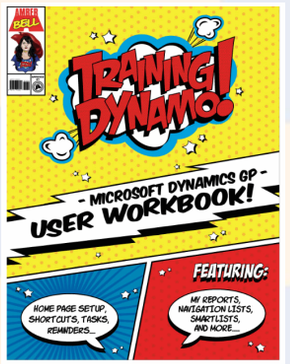
AMBER J. BELL

TRAINING DYNAMO, LLC

- Microsoft Dynamics GP consultant for over 20 Years!
- GPUG All-Star
- Dynamic Communities **LEGEND 2023**
- DUG Advisory Board Member
- **Author:** Microsoft Dynamics GP Year-End Closing Workbook and GP User Workbook!





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AMBER BELL

Email: amber@trainingdynamo.com
Website: trainingdynamo.com

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Session Description

- This was an interactive session. Those that attended live were asked to answer a survey about how they learned Microsoft Dynamics GP.
- During the session I (Amber Bell from Training Dynamo) took notes and created a training document.

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Session Description

This was an interactive session that included a LIVE SURVEY!

We took notes and created a training document.*

**Formatted and edited after class.*

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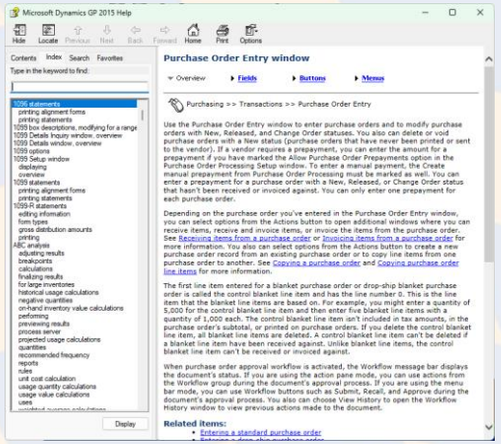
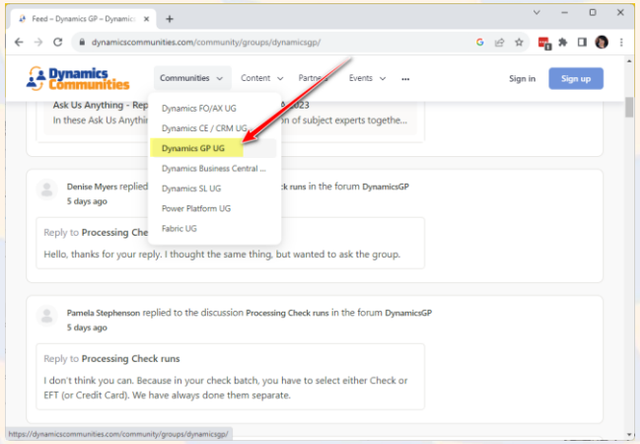
Important Training Resources!!



F1



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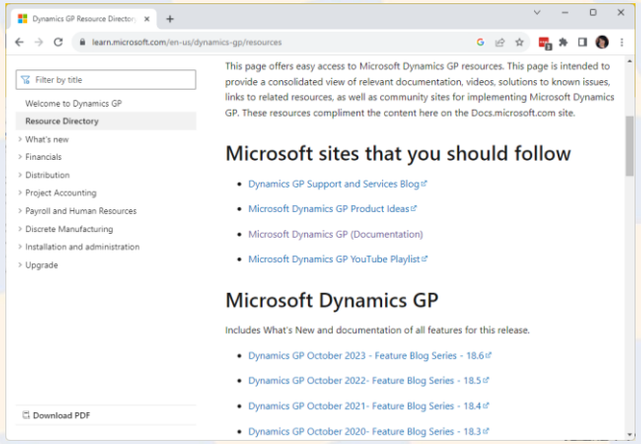
Dynamics GP UG



GP Resource Directory

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Note about the following slides…

- The following slides were presented at a previous Summit event. They are included because they have some helpful hints and tips. Please refer to this document for current links to Microsoft and Dynamic Communities sites.

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Don't Reinvent the Wheel…

- Microsoft Dynamics Documentation (CustomerSource)
- GPUG Website Resources (Webinars/Forums)
- MVP's Specific Details (Tables/Formats)
- Microsoft Dynamics Connect – Within GP
  - YouTube Videos by MS, Partners, Experts
  - Books by Channel Experts – Excel Spreadsheet Available
  - Subscription Services for Videos (GP, BI, Dev)

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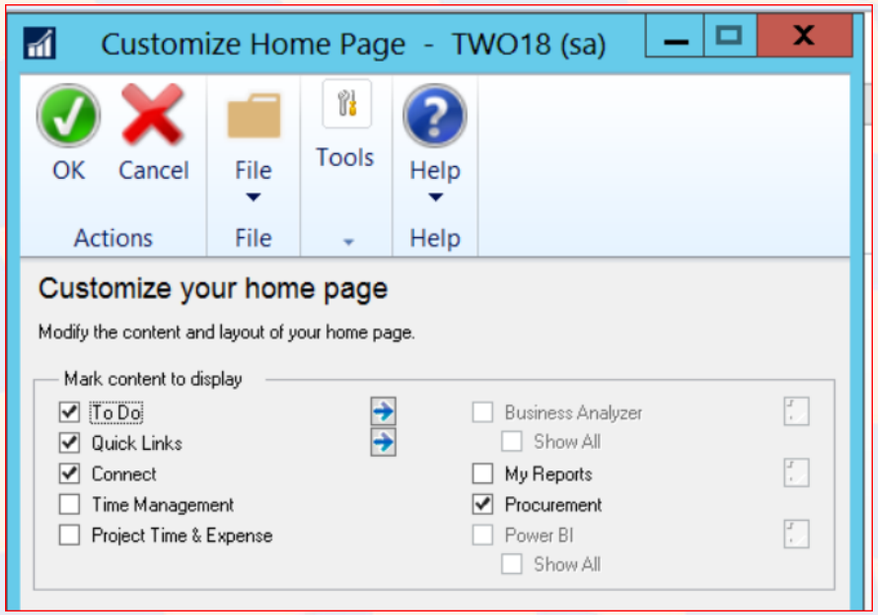
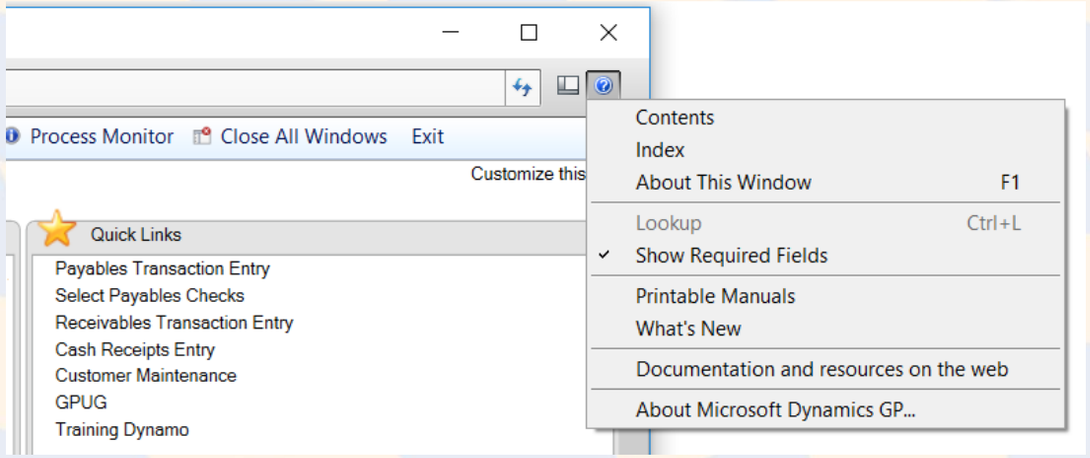
Within GP (Help/ Microsoft Connect)





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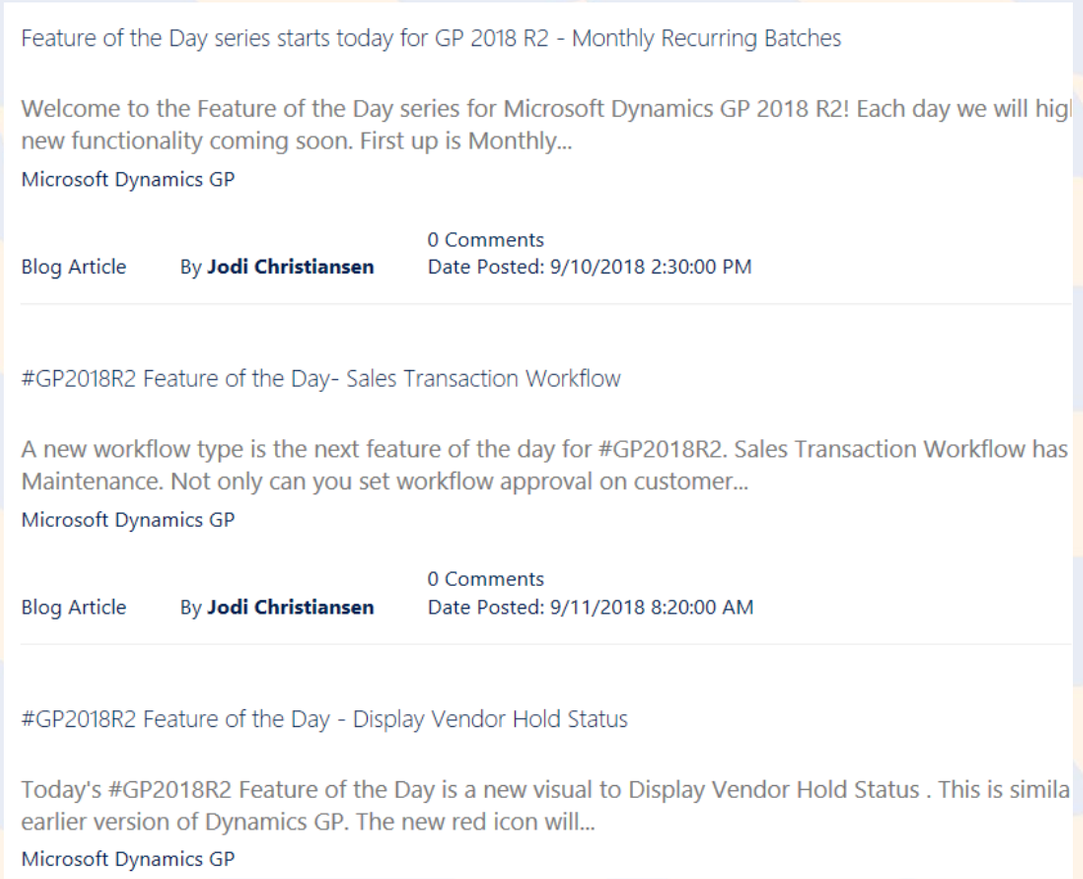
Inside Microsoft Dynamics GP Blog

What's New Blog Series GP 2018
http://bit.ly/WhatsNewGP2018

GP 2018 R2 = #GP2018R2
(Jodi Christiansen)



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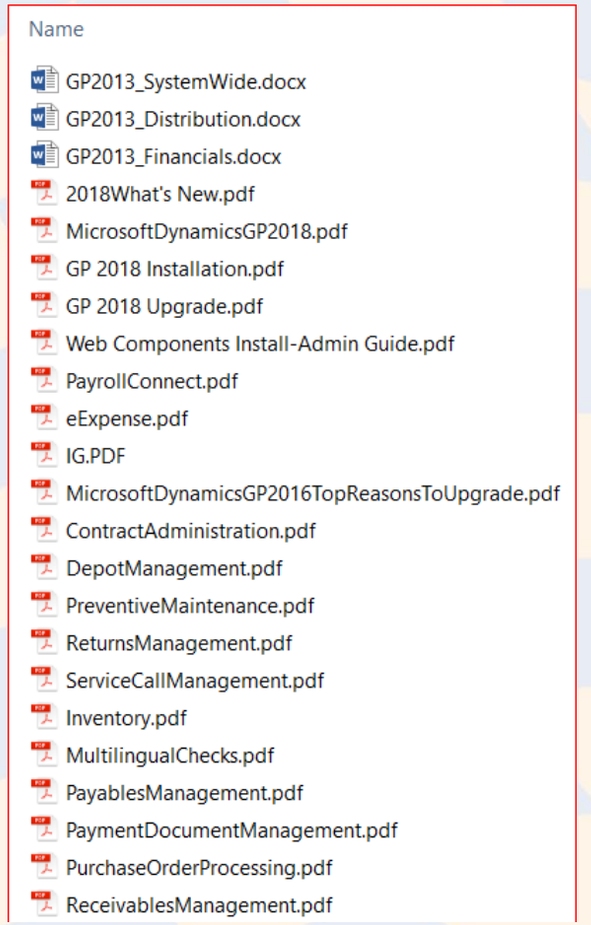
CustomerSource/GPUG

Download “Documentation”



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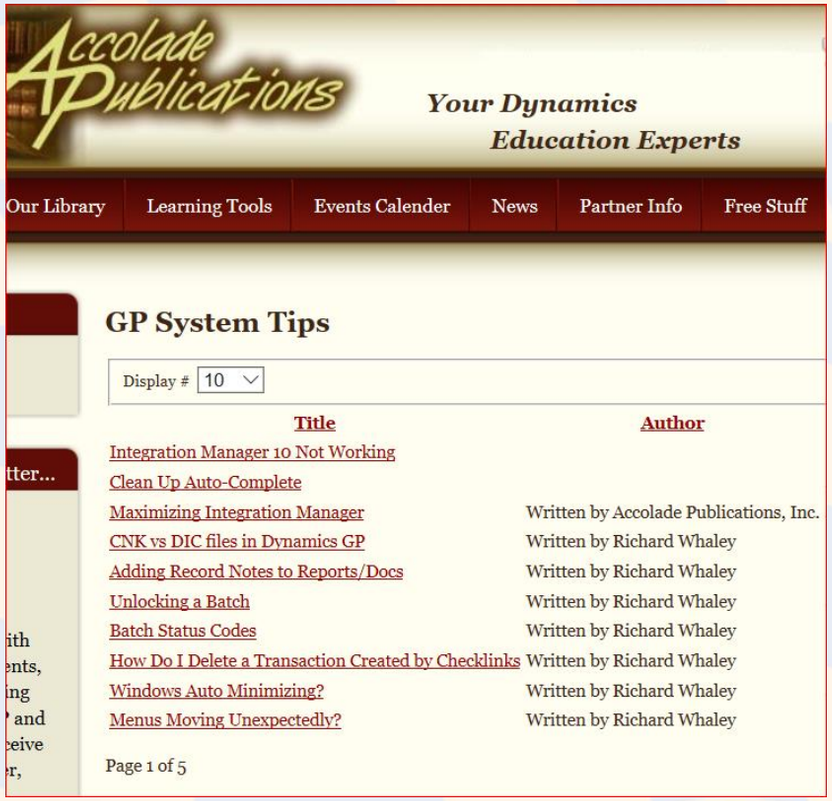
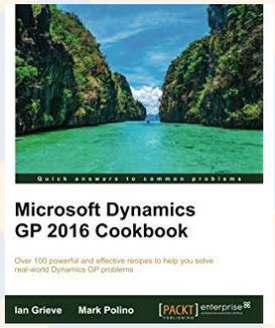
Channel Content

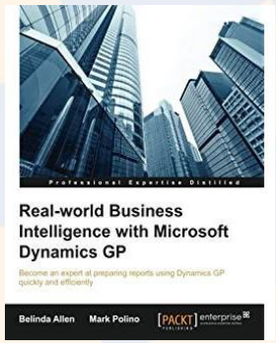


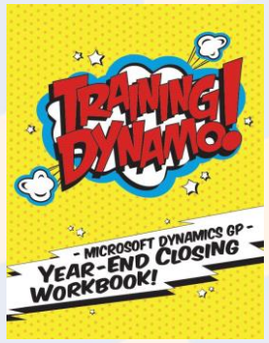
(GP – Richard Whaley Award)

GPUG Website

Current GP Books







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What Do Trainers Do?

Microsoft Blogs — Daily Blogs
Microsoft Document - What's New (Terry Heley)
Load Product, Test Upgrade, Step Thru
Creating their own "How-To" Content
    Specific for company, users, modules…using their data

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What Are Your Favorite Resources?

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Tips to creating your own docs

Along the way…you have the power at your disposal…

- Start with hitting F1!
  - Copy/Paste into Word and Add Some Screenshots!
- During Support Calls and Training Sessions
  - Record the Session and Take Screenshots
- Have a Plan for Where to Store Your Training Documents
  - Unified Folders/Servers (SharePoint, OneDrive, DropBox, OneNote)
  - Printed Binders for Some Users (Initial docs, Emails, Blogs)
- Links on Home Page/Navigation Pane/Class (SHOW)
- Download Materials from GPUG Events
  - Share Links to Recorded Webinars
  - Download and Share Content (Tech Tips, Presentations, etc.)
- KEEP THINGS ORGANIZED!
  - (Start Small with an Excel Spreadsheet with Links)
  - Create Process Flow Diagram

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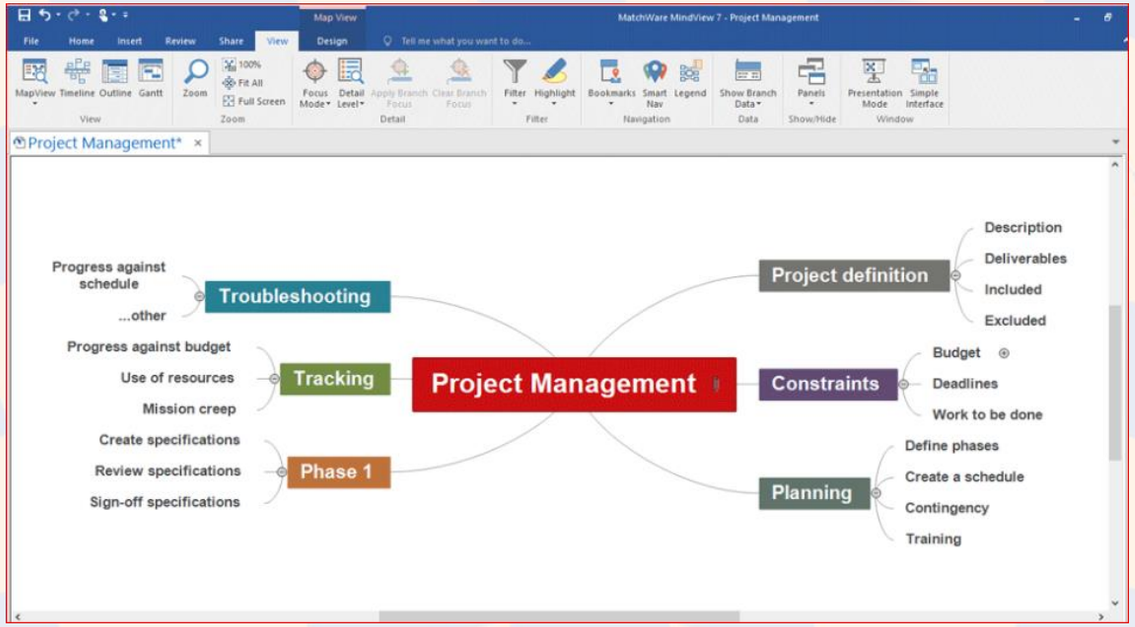
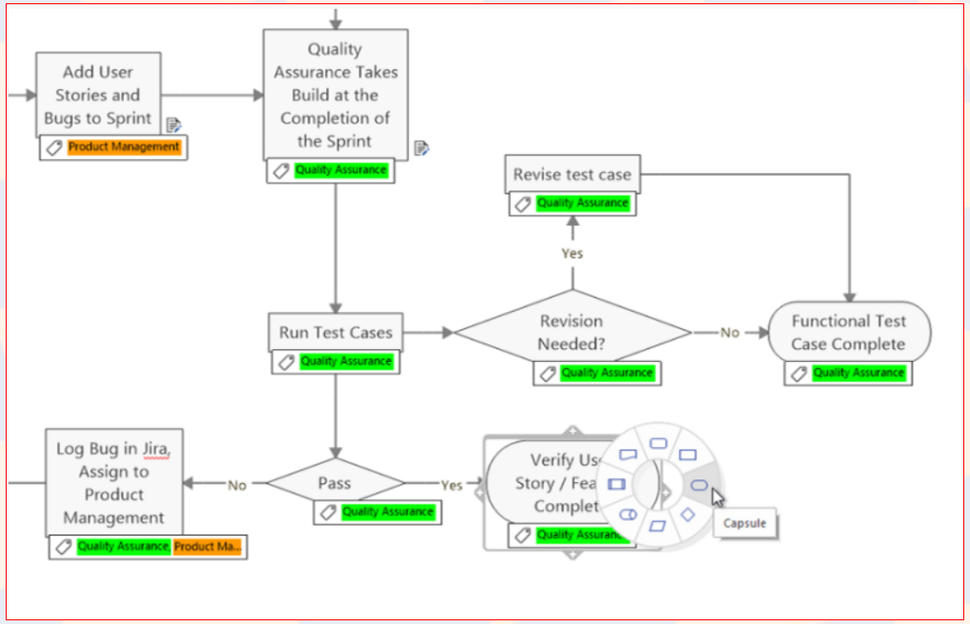
MindMapping / Process Flow Diagrams





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Screenshot/Video Tools

- Snipping Tool – Free
- Print Screen Button – Free
- Steps Recorder – Free
- FastStone Capture - $19.99
- SnagIt – $49.95 per user
- iorad – Tutorial Builder- $99 Per User Per Month
- Camtasia – Polished Videos - $249
- BlueJeans, GoToMeeting, etc. – Included with Subscription

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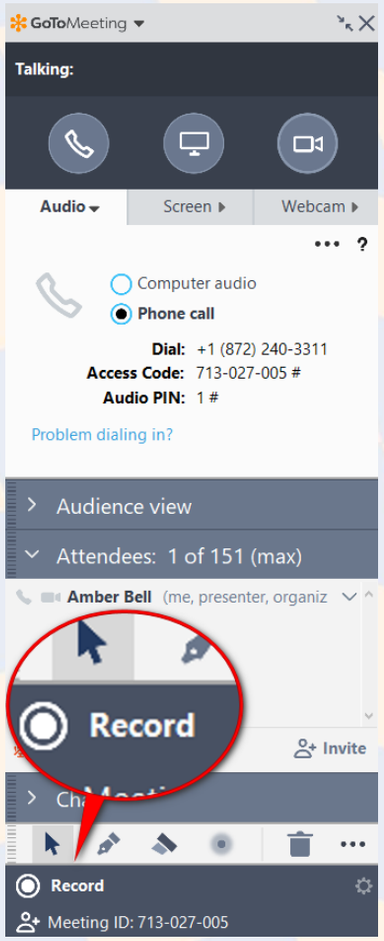
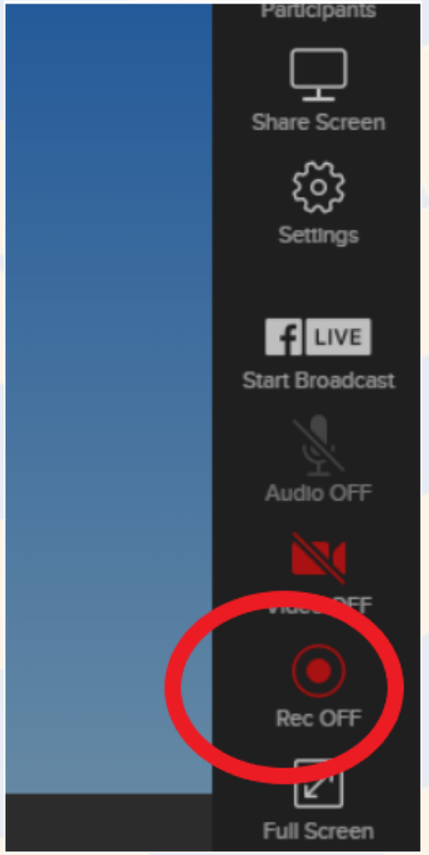
Recording Meetings
GoToMeeting or BlueJeans





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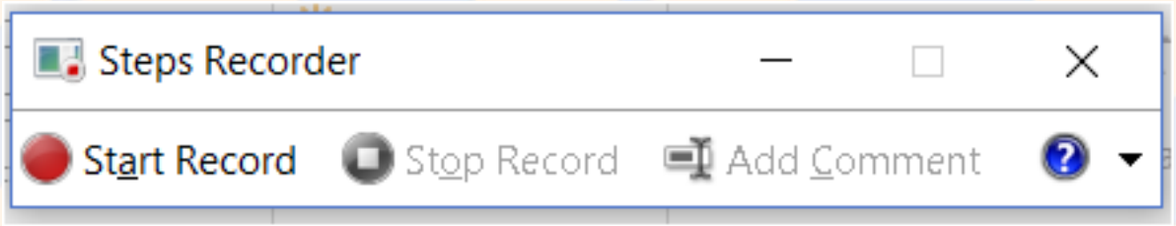
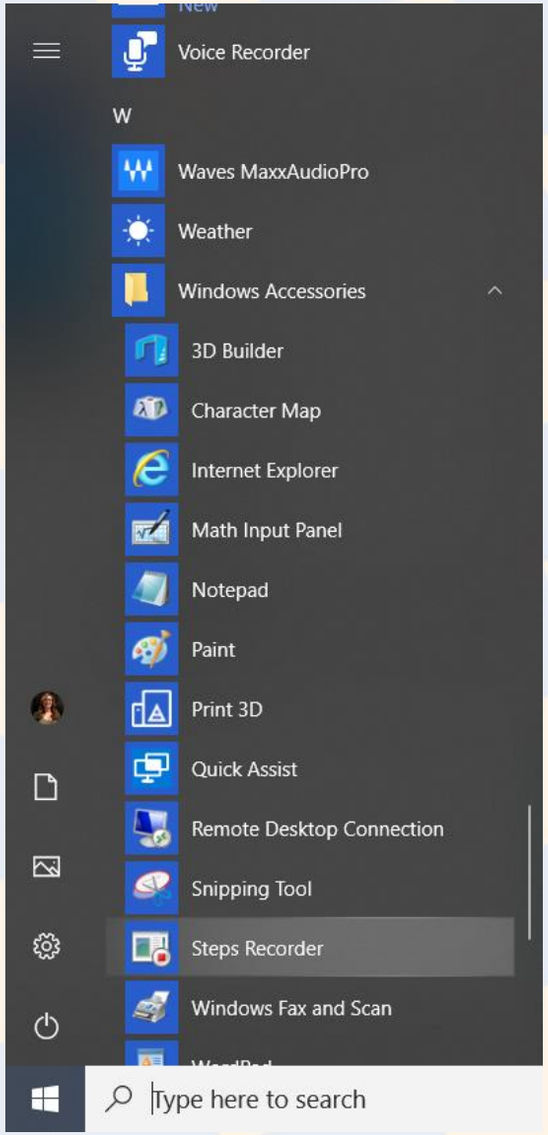
Steps Recorder

- “Problem Steps Recorder” in Windows 7



It captures:

Screen Displays
Mouse Clicks
Program Information (GP Window)
Allows for comments



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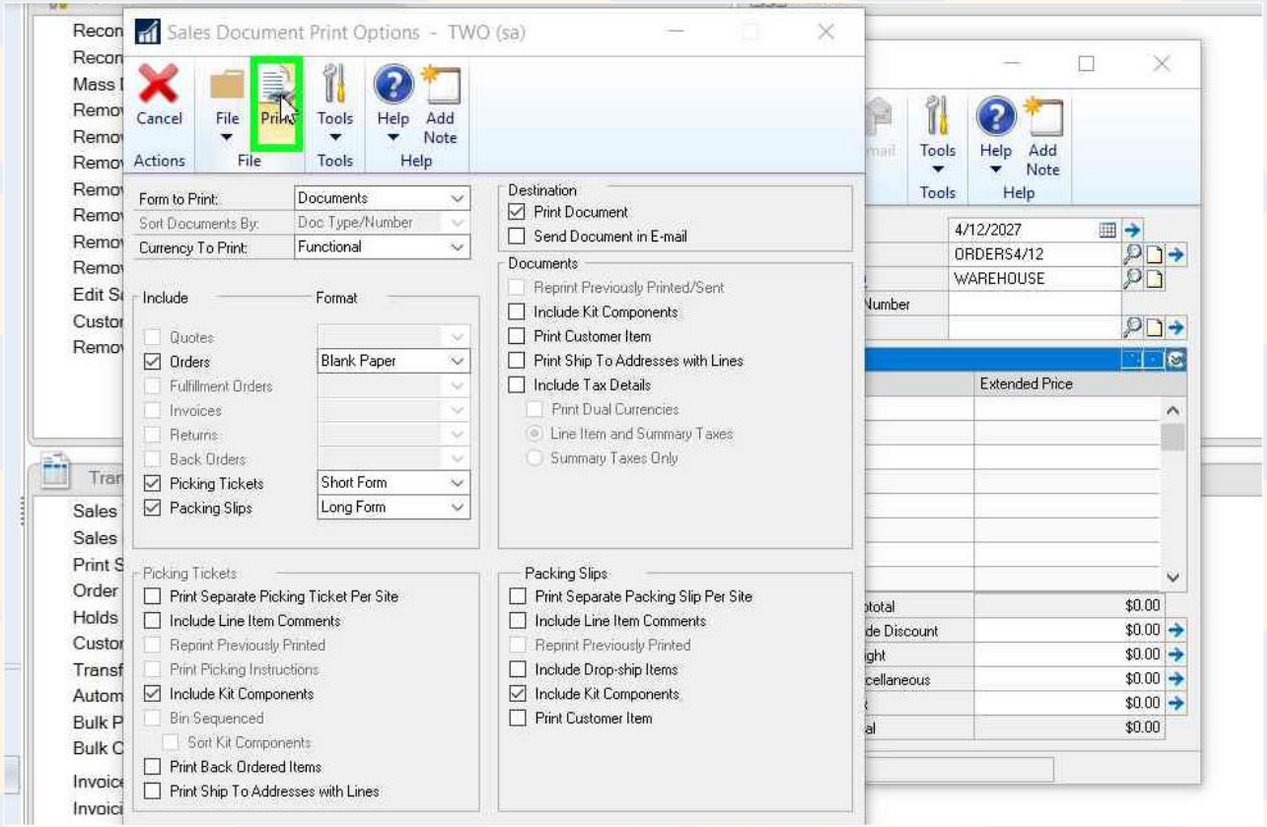
Steps Recorder Samples



Step 10: User left click on "Close (button)" in "Scr"
Program: Microsoft Dynamics GP, 18.00.0011.000 , Microsoft Corporation, DYNAMICS.EXE
DYNAMICS.SET, DYNAMICS.EXE
UI Elements: Close, Screen Outp - SOP Blank Order Form,
WindowsForms10.Window.8.app.0.34f5582_r41_ad1

Step 11: User left click on "Close (button)" in "Scr"
Program: Microsoft Dynamics GP, 18.00.0011.000 , Microsoft Corporation, DYNAMICS.EXE
DYNAMICS.SET, DYNAMICS.EXE
UI Elements: Close, Screen Outp - SOP Long Packing Slip Form,
WindowsForms10.Window.8.app.0.34f5582_r41_ad1

Step 12: User left click on "Close (button)" in "Scr"
Program: Microsoft Dynamics GP, 18.00.0011.000 , Microsoft Corporation, DYNAMICS.EXE
DYNAMICS.SET, DYNAMICS.EXE
UI Elements: Close, Screen Output - SOP Short Picking Ticket Form,
WindowsForms10.Window.8.app.0.34f5582_r41_ad1

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Desktop Demonstration

GP2018 R2 Features!

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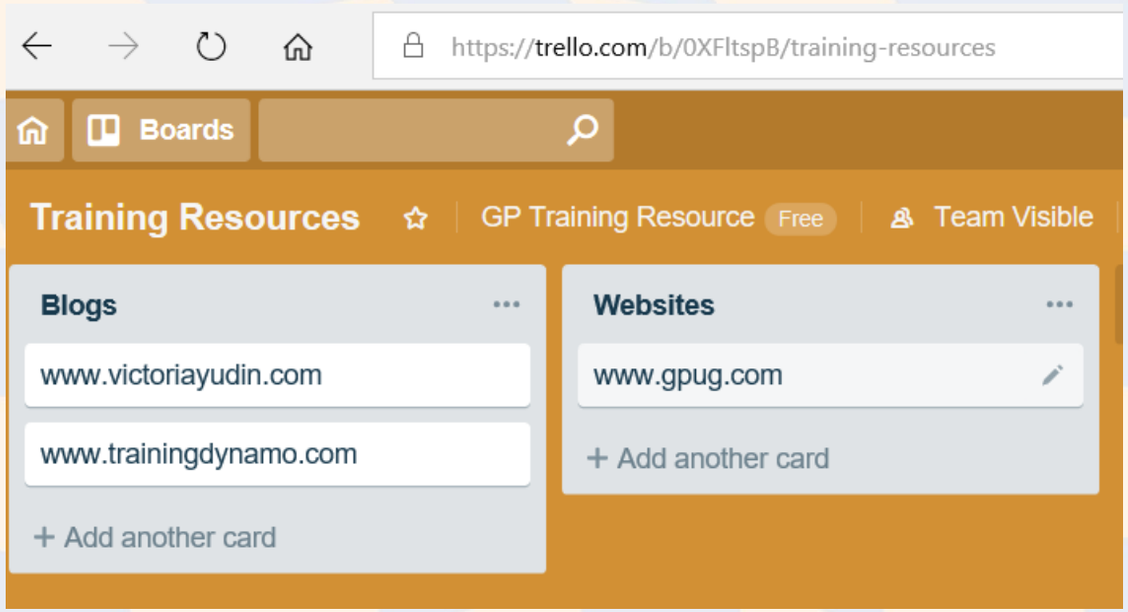
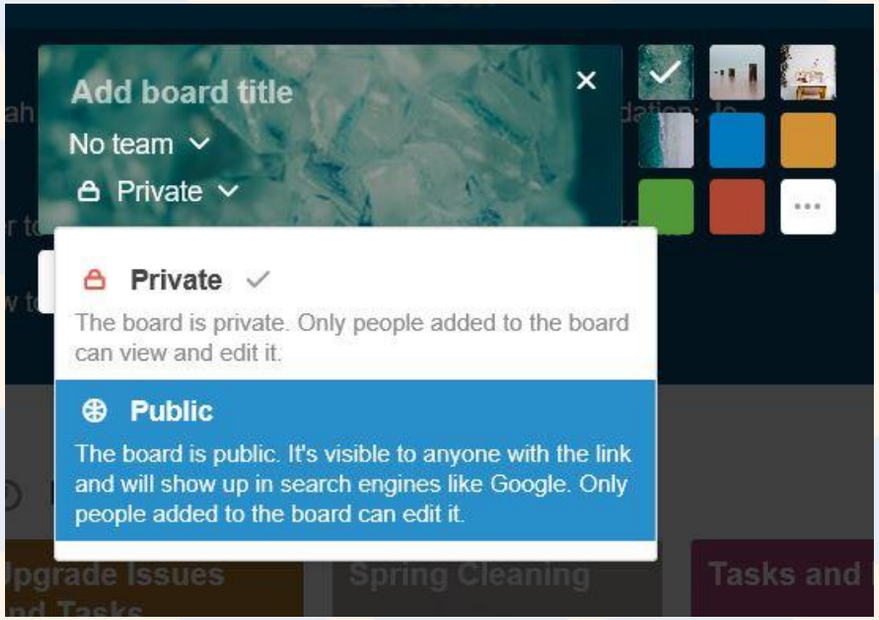
Creating Self Help Shareable Content

Trello – Free site





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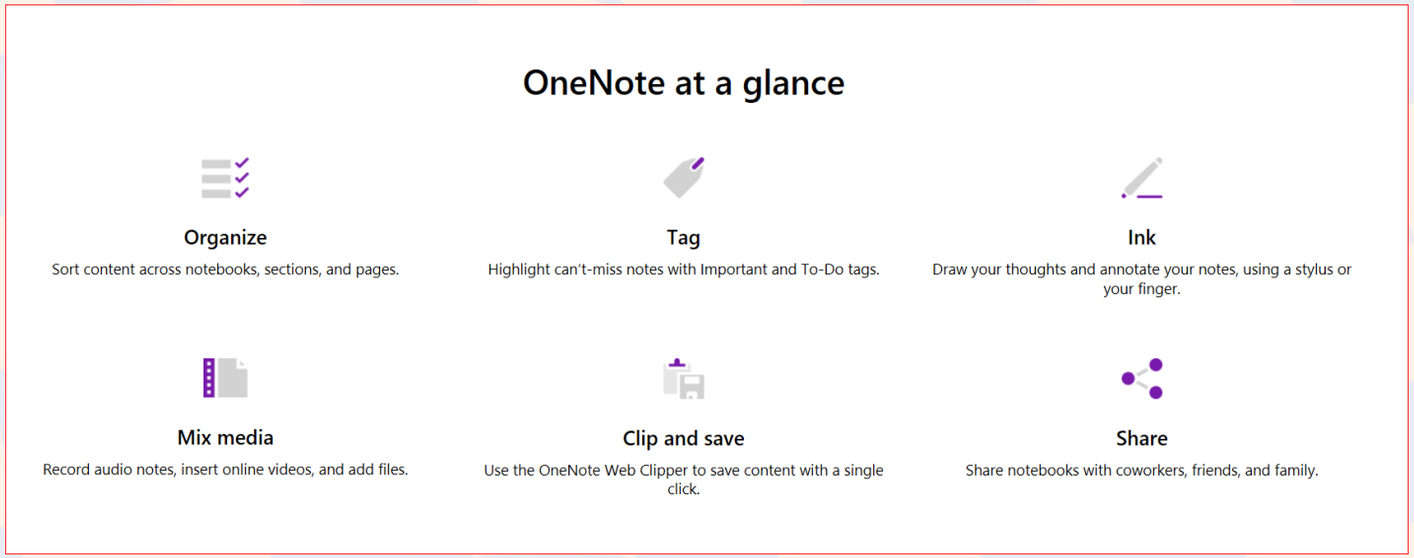
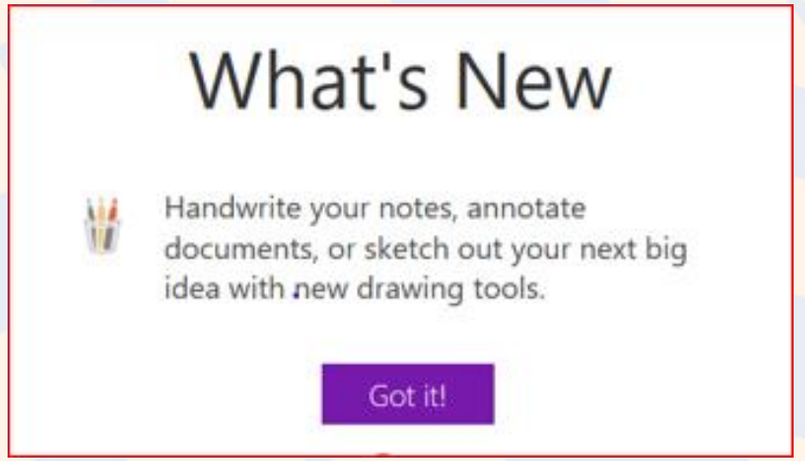
OneNote
(Keeping it in the MS Family)

https://products.office.com/en-US/onenote





Ideas for sharing within company and channel…
Searchable Content for re-purposing!

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How Do You Share Your Training Docs?

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What Did You Learn/Takeaways?

Steps Recorder – Windows 10!
Snipping Tool and FastStone!
Feature of the Day/What's New Blogs!
Channel Experts/GPUG Forums

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